

	The Go Bag (Powered by AudioCodes Live)
All Training Modules	✓
Advanced Concepts Modules Subscription	✓
7 Pillars Playbook	✓
24 x 7 Managed Service	✓
Direct Routing with BYOC flexibility	✓
Employee Move/Adds/Changes (**)	✓
Teams Tenant Policy Management (**)	✓
Reporting Service	✓
PBX Integration	✓
Network/Premises Troubleshoot Support	✓
Migration Planning and Services	✓
North America - Local, National & International Calling (***)	✓
North America - Unlimited Local & National Calling (per user per month) (****)	✓
Optional - Teams IP Phones	✓
Optional - Teams Headsets	✓
Optional - Video Conferencing Devices	✓
Optional - Audio Conferencing Devices	✓
Optional - Analog Adapters	✓
Optional - IVR	✓
Optional - Compliance/Call Recording	✓
Optional in North America - Add DID (Direct Dialing)	✓
Optional in North America - Add or port DID (one time activation fee)	✓
Hosting on AudioCodes cloud (per user per month)	✓

(\*) One time service setup fee applies

(\*\*) Self-service portal available

(\*\*\*) Calling plans available via service provider partners